



**MILL-MAX MFG.CORP.**

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190 PINE HOLLOW ROAD  
P.O.BOX 300  
OYSTER BAY, NY 11771-0300  
PHONE (516) 922-6000  
FAX (516) 922-9253

To our Customers,

To serve our Customers better we have developed this Company Profile. Please accept this as our self-survey. We believe this will satisfy your information needs.

The information contained in the Profile has been developed from hundreds of surveys and it is provided in the ISO9001 format. All the common questions are answered. The information is updated periodically and the latest edition is always available on our website.

If you have any questions regarding the content of this document, please contact me at (516) 922-6000 extension 215. Thank you for your interest in Mill-Max.

Sincerely,

A handwritten signature in black ink, appearing to read 'C. Galasso'.

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Christopher Galasso  
Director of Quality Assurance  
Mill-Max Mfg.Corp.

# Mill-Max Mfg. Corp.

## Company Profile for Customer Surveys



*Company Name:* **Mill-Max Mfg. Corp.**  
*Address:* **190 Pine Hollow Road  
Oyster Bay, New York 11771  
United States**

*Billing Address:* same as above

*Telephone:* **(516) 922-6000**

*Web Site:* [www.mill-max.com](http://www.mill-max.com)

### **Organizational Information and Key Personnel**

*Chief Executive Officer:* **Claude Bahnik**  
*President:* **James W. Litke**  
*Vice President of Manufacturing:* **Brad Kuczinski**  
*Director of Quality Assurance:* **Christopher Galasso** ([cgalasso@mill-max.com](mailto:cgalasso@mill-max.com))

### **Contact Information:**

*Technical Services:* [techsupport@mill-max.com](mailto:techsupport@mill-max.com)  
*Quality Assurance:* [ga@mill-max.com](mailto:ga@mill-max.com)  
*Sales:* [sales@mill-max.com](mailto:sales@mill-max.com)

*Accounting:* [accounting@mill-max.com](mailto:accounting@mill-max.com)  
*Remit To Address:* **P.O. Box 300  
Oyster Bay, NY 11771**

*Accts. Receivable Contact:* **Eileen Lai**  
**516-922-6000 x221**  
[elai@mill-max.com](mailto:elai@mill-max.com)

*Credit Terms:* **Net 30 Days (pending credit review)**

# Mill-Max Mfg. Corp.

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### General information:

*Description:* **Mill-Max is a private corporation, incorporated under the laws of the State of NY.**

*Type of Business:* **Manufacturer**

*Established:* **1971**, Over 50 years of continuous manufacturing.

*Tax Identification Number:* **112246212**

*Currency:* **US Dollars**

*Freight Terms:* **FOB Origin**

*DUNS No:* **06-593-9902**, rating: **4A1**

*NAICS No:* **335931, Electrical Equipment, Appliance, and Component Manufacturing.**

*SIC:* **3643, Current carrying wiring device.**

*Military Cage Code:* **3N087**

*FSCM #:* None - see Military Cage Code above

*NAFTA classification or Schedule B number:* **8536.90.4000**, Article Description; **Electrical Apparatus for making connections, terminals, electrical splices, and electrical couplings.**

*ECCN:* will be identified for product that is exported in accordance with Export Administration Regulations (15 CFR parts 730-774).

*Principle Product:* Electrical Interconnect Components

*Type of Operations:* Precision high speed turning, stamping, electroplating, injection molding, contact assembly, socket assembly, and packaging.

*Factory and Capacities:* All manufacturing is done on this site. 3 Shifts, non-union labor force.

*Square footage:* 150,000 sq.ft.

*Number of Employees:* 180      *Manufacturing (120)*    *Engineering (12)*    *Quality Control (24)*  
*Quality Assurance (6)*    *Administration (18)*

**Mill-Max Mfg. Corp.**  
**Company Profile for Customer Surveys**



**General description of our QOS (Quality Operating System):**

Mill-Max's QOS is based on ISO-9001:2015. The Calibration System requirements adopted by Mill-Max are MIL-C-45208.

*A copy of our Quality Assurance Manual is available on our website*

*The remainder of this company profile is presented in the style of the ISO9001 series Supplier Survey with additional questions we typically receive from our customers. Some additional comments are provided below the question, where applicable.*

# Mill-Max Mfg. Corp.

## Company Profile for Customer Surveys



4.1	MANAGEMENT RESPONSIBILITY	YES	NO	N/A
A.	Does Mill-Max have a documented Quality Policy? <i>Please see our QA Manual at <a href="http://www.mill-max.com">www.mill-max.com</a></i>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
B.	Does Mill-Max have an organization chart or equivalent reflecting current company operations? <i>Organization charts and other documents are available on site.</i>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
C.	Are the responsibilities and authorities of those who manage, perform and verify work affecting Quality known by all relevant personnel?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
D.	Are requirements identified and are adequate resources provided, including the assignment of trained personnel for management, labor, inspection, and auditing?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
E.	Is a Management Representative designated in the Quality Manual and is the representative's responsibilities and authority described?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
F.	Does Senior Management conduct management reviews on a scheduled basis? <i>Monthly and quarterly reviews are performed.</i>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
G.	Does Mill-Max have written procedures and records for management review? <i>Records are available on site.</i>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4.2	QUALITY SYSTEM	YES	NO	N/A
A.	Does Mill-Max have a Quality Manual and procedures or instructions for all applicable requirements? <i>QA Manual and Operating Procedures established for all responsibilities.</i>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
B.	Does Mill-Max have Quality records showing effective implementation?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
C.	Does Mill-Max have a system for document control?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
D.	Does Mill-Max have a procedure for Quality Planning and/or Quality Plans?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
E.	Does Mill-Max have Quality Plans and records of Quality Planning activities? <i>Control Plans and PFMEA developed for critical processes. Records are available on site.</i>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

# Mill-Max Mfg. Corp.

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<b>4.3</b>	<b>CONTRACT REVIEW</b>	<b>YES</b>	<b>NO</b>	<b>N/A</b>
A.	Does Mill-Max have procedures defining the process and responsibilities for contract review?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
B.	Does Mill-Max identify how a change to a contract is made and communicate the change to the functions concerned within the organization?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
C.	Does Mill-Max maintain records of Purchase Order review? <i>Purchase Order or "Contract" review records and other documents are available on site.</i>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>4.4</b>	<b>DESIGN CONTROL</b>	<b>YES</b>	<b>NO</b>	<b>N/A</b>
A.	Does a procedure exist which defines the design control process and responsibilities?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
B.	Is the plan for each design and development activity described? The plans shall define responsibility for their implementation.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
C.	Are the Organizational and Technical interfaces defined and their responsibilities described?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
D.	Are design inputs and design outputs defined?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
E.	Does Mill-Max have design review records? <i>Design review meetings are held weekly, minutes available on site for customer review.</i>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
F.	Do procedures identify design verification, validation and design change control?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
G.	Are design changes identified, documented, reviewed and approved prior to implementation?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
H.	Are there records of design changes with their approvals? <i>Final approval required by customers on custom products via approved proposal drawing.</i>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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<b>4.5</b>	<b>DOCUMENT AND DATA CONTROL</b>	<b>YES</b>	<b>NO</b>	<b>N/A</b>
A.	Is the document control system described in a procedure?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
B.	Are correct revision level documents available at the required locations?.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
C.	Are documents properly approved?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
D.	Were changes reviewed and approved by the department that performed the original review?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
E.	Are the nature of changes evident in the document description or attachments? <i>Mill-Max Document Control procedures and configuration management are the responsibility of Technical Services and Quality Assurance.</i>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>4.6</b>	<b>PURCHASING</b>	<b>YES</b>	<b>NO</b>	<b>N/A</b>
A.	Is there a procedure for approving new suppliers?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
B.	Does Mill-Max maintain an approved supplier list or equivalent?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
C.	Do purchase documents contain enough information to clearly identify the product ordered?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
D.	Are the purchasing documents reviewed and approved prior to release?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
E.	Do procedures and purchase documents allow for customer verification as required?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>4.7</b>	<b>CONTROL OF CUSTOMER SUPPLIED PRODUCT</b>	<b>YES</b>	<b>NO</b>	<b>N/A</b>
A.	Is the control of customer-supplied product defined?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
B.	Does Mill-Max have adequate storage facilities?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
C.	Do records indicate nonconforming customer-owned or supplied product and evidence of customer notification?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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4.8	<b>PRODUCT IDENTIFICATION AND TRACEABILITY</b>	<b>YES</b>	<b>NO</b>	<b>N/A</b>
A.	Do procedures/instructions define methods of identification and traceability? <i>All products are identified with lot codes.</i>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
B.	Is the product identified throughout the production process. <i>Product Travellers, discrete part number labeling, including barcoding is used throughout the process.</i>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
C.	Have individual products or batches been uniquely identified? <i>Lot traceability is provided from the final assembly back to the raw material stage.</i>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4.9	<b>PROCESS CONTROLS</b>	<b>YES</b>	<b>NO</b>	<b>N/A</b>
A.	Does Mill-Max have procedures and instructions ensuring that all processes are controlled?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
B.	Does Mill-Max have objective evidence that the production process is planned to ensure that it is run under controlled conditions (i.e., work instructions, approved equipment, trained personnel, workmanship standards, process parameters, and maintenance program)?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
C.	Does Mill-Max have procedures/instructions for special processes? <i>Special Processes at Mill-Max include Heat Treating.</i>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
D.	Are the special processes monitored on a continuous basis?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
E.	Are records kept demonstrating the qualification of special processes, operations, personnel, and equipment?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



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4.10	INSPECTION AND TESTING	YES	NO	N/A
A.	Does Mill-Max have written procedures/instructions for: (Please check applicable boxes). <input checked="" type="checkbox"/> Receiving Inspection <input checked="" type="checkbox"/> In-Process Inspection and Test <input checked="" type="checkbox"/> Final Inspection	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
B.	Are Quality Control Plans used and do they describe inspection and test plan with acceptance criteria?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
C.	Is incoming material properly identified and controlled until inspection acceptance is indicated?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
D.	Does Mill-Max determine the amount and nature of receiving inspection, based on considerations due to the amount of control exercised at the subcontractor's premises and the evidence provided?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
E.	Do procedures include records of identification for product released for urgent production use i.e., provisional release? <i>There is no necessity in our operations for a provisional release process.</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
F.	Is a "positive recall system" in place which is documented?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
G.	Are nonconforming materials identified and controlled for rejected product?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
H.	Has product conformance been established by means of process monitoring and control methods?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I.	Does final inspection assure that all subsequent inspections and test have been performed and product meets specified requirements?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
J.	Are records maintained and available for all inspection and test operations? <i>Inspection records are available for review on site.</i>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>4.11</b>	<b>CONTROL OF INSPECTION, MEASURING, AND TEST EQUIPMENT</b>	<b>YES</b>	<b>NO</b>	<b>N/A</b>
A.	Does Mill-Max maintain procedures and instructions for calibration measurement and test equipment? <i>Mill-Max maintains a calibration system in accordance with MIL-STD-45662A.</i>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
B.	Is test software checked and validated?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
C.	Is the calibration status of the equipment identified?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
D.	Are calibration records up to date?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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4.12	INSPECTION AND TEST STATUS	YES	NO	N/A
A.	Do procedures describe what methods are to be used to identify the inspection/test status of product?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
B.	Is the inspection status maintained throughout the production process?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>4.13</b>	<b>CONTROL OF NONCONFORMING PRODUCT</b>	<b>YES</b>	<b>NO</b>	<b>N/A</b>
A.	Does Mill-Max maintain procedures for nonconforming product?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
B.	Does the nonconformance system provide for the identification, documentation, evaluation, segregation, disposition of nonconforming product and notification to the affected functions?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
C.	Does the nonconformance system prevent product that does not meet specification from being used inadvertently?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
D.	Is the review and disposition of nonconforming product being performed?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
E.	Do records show identification, evaluation, and disposition by authorized personnel with proper identification and reinspection of rework/repared product? <i>Mill-Max has a MRB (Material Review Board) procedure established for all critical processes.</i>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>4.14</b>	<b>CORRECTIVE ACTIONS</b>	<b>YES</b>	<b>NO</b>	<b>N/A</b>
A.	Does Mill-Max maintain instructions for corrective actions?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
B.	Do records show investigation in the root cause of non-conformances?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
C.	Do records show that changes and/or controls have been introduced to overcome root cause and prevent recurrence?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
D.	Do records show evaluation and effectiveness of corrective actions?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
E.	Are sources of information and process for use detailed to ensure that preventive action measures are effective?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
F.	Do records show evidence of management review of corrective actions? <i>Customer complaints including Corrective Actions are reviewed monthly by the President, Vice Presidents, and Quality Assurance Director.</i>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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4.15	<b>HANDLING, STORAGE, PACKAGING, PRESERVATION, AND DELIVERY</b>	<b>YES</b>	<b>NO</b>	<b>N/A</b>
A.	Does Mill-Max maintain procedures for handling, storage, packaging, preservation, and delivery of product?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
B.	Do the means and methods exist to prevent damage and deterioration of the product?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
C.	Does Mill-Max use designated storage areas with controlled access?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
D.	Are periodic stock assessments performed?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
E.	Does Mill-Max control packaging and marking to ensure conformance to specified requirements?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
F.	Are ESD packaging and controls used when specified or required?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
G.	Does Mill-Max protect the quality of the product after final inspection and test?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>4.16</b>	<b>CONTROL OF QUALITY RECORDS</b>	<b>YES</b>	<b>NO</b>	<b>N/A</b>
A.	Does Mill-Max maintain procedures/instructions for control of Quality records including, pertinent subcontractor records? <i>Records are maintained for a period of 6 mo – 7 years.</i>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>4.17</b>	<b>INTERNAL QUALITY AUDITS</b>	<b>YES</b>	<b>NO</b>	<b>N/A</b>
A.	Does Mill-Max maintain a procedure for internal audits?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
B.	Does Mill-Max have a controlled audit schedule?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
C.	Do records show that an audit was performed by personnel independent of any direct responsibility for the activity being audited?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
D.	Does Mill-Max maintain records of audit reports, corrective actions taken, and effectiveness of those actions? <i>Audit reports, corrective actions and other records are available for review on site.</i>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

# Mill-Max Mfg. Corp.

## Company Profile for Customer Surveys



4.18	TRAINING	YES	NO	N/A
A.	Does Mill-Max maintain procedures for training or all personnel that may affect quality?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
B.	Are personnel qualified on the basis of their education, training, and/or experience?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
C.	Are records of training being kept? <i>Training plans and records are established for all personnel and critical processes.</i>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4.19	SERVICING	YES	NO	N/A
A.	Does Mill-Max maintain procedures for performance, verification, and reporting of servicing activities?	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
B.	Are records of servicing and verification results maintained? <i>Service is not required for the products Mill-Max manufactures.</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
4.20	STATISTICAL TECHNIQUES	YES	NO	N/A
A.	Do procedures for identification, implementation, and control of statistical techniques exist?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
B.	Are the statistical techniques being monitored to ensure that process capability and product criteria are being met?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
C.	Do statistical records show effective implementation and controls per procedure (i.e., sampling, control limits, etc.)?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

This is to certify that the information provided in this survey is accurate and was prepared in conjunction with Mill-Max's Quality Assurance Manual, Procedures and Inspection Records. Please contact the undersigned if you have any questions regarding this information.

Christopher Galasso  
 Director of Quality Assurance  
 Mill-Max Mfg. Corp.  
[cgalasso@mill-max.com](mailto:cgalasso@mill-max.com)